

Defining our capabilities for the future

Our business model, based on key competencies and driving sustainable value, has proved its resilience in difficult times and assurance for the future.

Our purpose

Deliver long-term value to all stakeholders through responsible and efficient mining.

Our capitals

Financial

We aim to maintain the liquidity and preserve the Company's balance sheet strength.

Read more on pages 13, 24, 84

Human

14,694 employees; attracting and retaining high-potential employees across Kazakhstan and Russia; nurturing young leaders to manage further growth.

Read more on pages 46, 48, 54, 79

Natural

Portfolio of high-grade reserves; water, energy and fuel to run our operations.

Read more on pages 220, 237, 244

Manufactured

Robust performance of our operating mines by driving continued operating improvement; a strong growth pipeline; continuous extension of life-of-mine by investing in near-mine exploration.

Read more on pages 28-43

Intellectual

Investment in skills and expertise; use of leading technologies in refractory gold processing (POX); selective mining; development of know-how.

Read more on pages 22, 52, 112, 114

Social and relationship

Constructive relationships with local government and communities; transparent and productive dialogue with stakeholders.

Read more on pages 18, 45, 76, 80

Factors determining long-term growth

Market trends and opportunities

Read more on page 20

Risk management and sustainability

Read more on page 96

Governance

Read more on page 111

Our values

Delivering on our promises

Excelling through teamwork and trust

Putting **safety** at the heart of our business

Leading through **sustainability and innovation**

Our outputs

Our products

Read more on pages 28-29

1,450 Koz
Gold production

21 Moz
Silver production

1,712 Koz
GE production

Our footprint

Read more on pages 56, 59, 74

1,082 kt
CO₂e emissions
(Scopes 1 and 2)

3,344 th. m³
Fresh water withdrawal

15.5 Mt
Tailings waste

Our outcomes

For society

Read more on pages 18, 51, 77, 78

\$669m
of wages and benefits

\$23.2m
of social investments to local communities

46%
of purchases sourced locally

For nature

Read more on pages 58, 61, 72

15%
decrease in GHG intensity (Scopes 1 and 2), 2019 baseline

49%
decrease in fresh water withdrawal intensity for ore processing, 2019 baseline

873 ha
of new forest planted

For business

Read more on pages 22, 38, 42

Nezhda ramp-up and successful Kutyn launch

33
new licensed properties

Global
leadership in pressure oxidation technology

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